

There's nothing quite like working at UMe Credit Union.

At UMe, we believe great service starts with great people. We genuinely value our team members and the role they play in creating meaningful experiences for our members and our community. You'll find a collaborative, supportive environment where you're encouraged to grow, learn, and build real relationships — all while making a difference every single day.

And yes — you'll have fun along the way. (Really.)

On top of all that, full-time UMe employees enjoy:

- ▶ Competitive pay, based on relevant skills and experience
- ▶ A generous, employee-driven incentive plan — with uncapped monthly incentives
- ▶ Generous paid time off to recharge and celebrate life:
 - ▶ 3 weeks of PTO for new employees (*increases with length of service!*)
 - ▶ 1 week of paid sick leave (PSL) for all employees
 - ▶ A paid birthday day off (*because we love celebrating U!*)
 - ▶ Holiday pay for 14 scheduled paid holidays in 2026
- ▶ Company-paid HMO/PPO medical, dental, and vision plans
- ▶ Company-paid life insurance, long-term disability and AD&D plans
- ▶ A 401(k) retirement plan with generous employer contributions — regardless of employee contribution (*yes, U read that right!*)
- ▶ Employee Assistance Program (EAP)

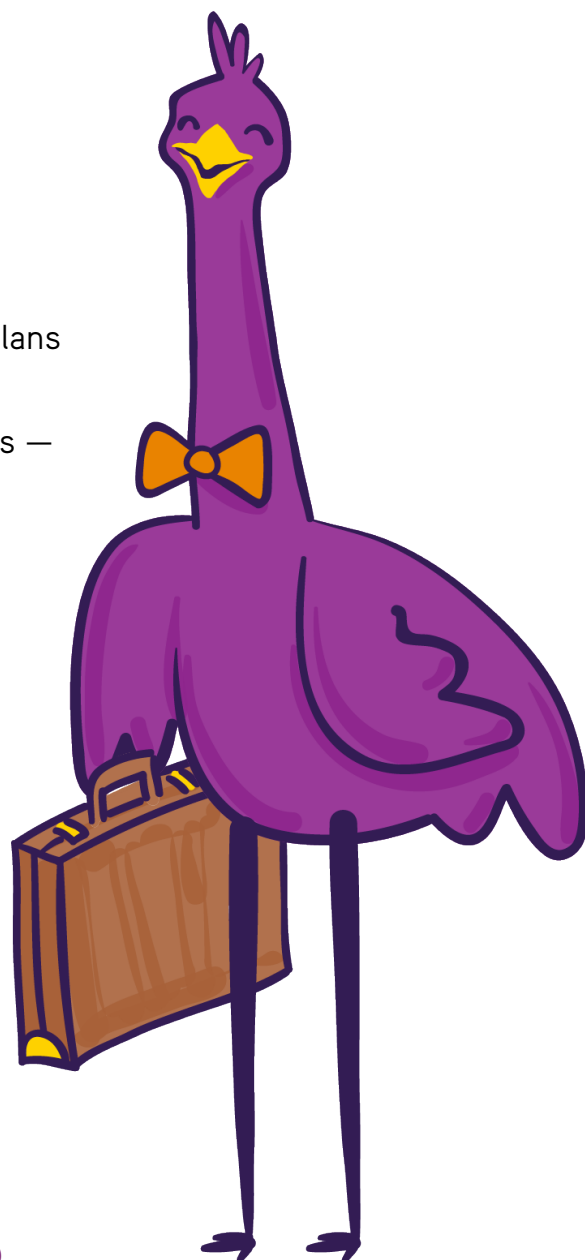
If UMe sounds like your kind of place to work, you're in luck.

We're currently hiring for the following position:

Personal Banker / Call Center
(Lending & New Account Specialist)

full time (monday - friday)

starting base pay range: \$25.00 to \$27.50 per hour
(*commensurate with experience*)



Here's what you'll be doing as a UMe Personal Banker / Call Center :

As a UMe Personal Banker, you'll play a key role in supporting our members' financial journeys — building relationships, providing solutions, and delivering the friendly, personalized service that UMe is known for.

- ▶ Processing and funding consumer loans, including taking loan applications and gathering required information and documentation to accurately and promptly evaluate loan requests for approval and disbursement. Ensuring all compliance guidelines are followed
- ▶ Opening new memberships and a variety of deposit accounts — including checking, savings, certificates, money markets, IRAs, business accounts, trusts, and specialty accounts — while gathering information and documentation to ensure accounts are opened and funded accurately, efficiently, and in compliance with regulatory guidelines.
- ▶ Providing outstanding member service over the phone, and via email — greeting members warmly and delivering a consistently positive experience while performing lending, new account, and banking transactions *(our team really is known for being the friendliest around!)*
- ▶ Assisting members with online banking, bill pay, mobile banking, and navigating the UMe website *(comfort with technology is important)*
- ▶ Proactively identifying opportunities to further serve members by recommending products and services that genuinely benefit them *(we see ourselves as helpers first, bankers second)*
- ▶ Staying up to date on UMe products, services, and offerings *(the better U know our products, the more U can help our members)*

Here's what our UMe Personal Banker / Call Center position requires from U:

- ▶ A strong commitment to providing fantastic member service over the phone and via email *(this matters so much to us that we're saying it again, on purpose)*
- ▶ Experience with *Origence arc OS* and *Symitar Episys* is a plus
- ▶ Registration as a Mortgage Loan Originator / MLO *(we can help U with this)*
- ▶ The ability to communicate professionally, warmly, and effectively, verbally and in writing *(every interaction matters because you represent UMe)*
- ▶ Strong organizational skills, attention to detail, and the ability to multitask in a fast-paced environment
- ▶ A genuine interest in helping people by identifying financial products and services that improve their lives
- ▶ Strong commitment to teamwork, working collaboratively to meet membership needs while supporting the objectives of the Call Center
- ▶ Willingness to support marketing initiatives, business development efforts, promotions, and community engagement opportunities *(you'll love our community events)*
- ▶ A desire to live the UMe brand every day *(we'll show U what that means)*

This position requires prior financial institution experience in new accounts and lending, as well as exceptional customer service — because at UMe, real, human connection is at the heart of everything we do.

If this role feels like a good fit, we'd love to hear from U.

Please email your resume to our Human Resources Department at hr@umecreditunion.com